



New £20 Polymer – Update

<https://blueprintoperations.com/new-20-note>

The new £20 note will be in circulation as of the 20th February.
For us to help support your Blueprint products, we have some useful information below.

Download your FREE note acceptor upgrade guide

<https://e-service.co.uk> - <https://e-service.co.uk/the-new-20-support@e-service.co.uk> +44(0)1707 280050

Upgrades to all note acceptors and onsite service available from E-Service



MERKUR - <https://blueprintoperations.com/> - +44 (0)1636 677425 - stores@blueprintmachines.co.uk

MD100+ Blue (NV201) or MD100+ Gold (NV201)

Aurora - Vision Slant Top – Vision Casino

Parts required:

- USB Cables (USB A to USB B)
- USB Stick with software – **Part. NAU008**

Version required for new £20: **nv201 1.18**

Update time up to **20 mins**

MD100+ Gold (NV201 Spectral)

AlphaMax - Wave

Parts required:

- USB Cables (USB A to Micro) *should already be fitted to machine*
- USB Stick with software **Part. NAU008**

Version required for new £20: **nv201s 1.05**

Update time up to **20 mins**

Notes: Full step by step instructions can be found <https://blueprintoperations.com/new-20-note>

USB cables need to remain fitted to machines with one end connected to the Note Acceptor Head and the other end connected to the Quixant PC.

ITL / Innovative - <https://www.innovative-technology.com/> - +44 161 507 1818 - support@innovative-technology.com

NV9/NV11+ NV9/NV11ST AlphaStar - Aurora - Genie

Parts required:

- USB Stick with software – **Part. NAU003**
- DA3 Unit (customers own device)

Version required for new £20: **3.78-36**

Update time up to **30 mins or DA3 = 1 mins**

NV9/NV12+ NV9/NV12ST AlphaStar - Aurora - Genie

Parts required:

- USB Stick with software – **Part. NAU003**
- DA3 Unit (customers own device)

Version required for new £20: **3.80 Foot-up default**

Update time up to **30 mins or DA3 = 1 mins**

Notes: Technical Bulletin – Autumn 2019 – contact support @ innovative for further information

ITL has now ceased support of the NV9USB green label, this includes, currency datasets/firmware and spares. All units in the field will now be over 5 years old. As such ITL has now ceased support of the NV9USB green label from 1st September 2019.

For further information please see: **NV9USB (Green Label) Obsolescence**

JCM - <https://emea-en.jcmglobal.com/> - +44 (0) 1908-377-331 - support@jcmglobal.eu

Vega AlphaStar - Genie - Vision Casino

Parts required:

- Firmware Version of **2.43-19** or higher already installed to update via USB
- USB Stick with software – **NAU007**
- Bluewave DX unit (customers own device) must be on latest boot rom firmware V2.17 - *Update time 2 Mins*

Version required for new £20: **2.46-19UK** or higher required so that be updated via CCTalk remotely - *Update time 60 Mins*

Notes:

If the unit is not running version 2.43-19 or greater an update will be required first please speak to JCM/E-service for further information regarding updating the units.

***** MARS CONNECTED MACHINES-** Machines can be update remotely rather than via USB Stick, please contact your account manager for more information.

(Please ensure MD100+ has required cables fitted before requesting update)

Blueprint accepts no liability for pre-existing faults or failures though user error whilst applying this update. Any parts which need to be returned may encounter service charges for any required refurbishing, maintenance or updates.